



# Metaphor and Empathy

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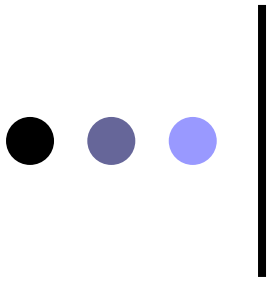




# Empathy

The work of empathy is precisely trying to imagine a view of the world that one does not share, and in fact may find it quite difficult to share.

Halpern & Weinstein, 2004, p. 581



## Motivations: Jo (2003)

in er,

the first few days after the bomb

just thinking

if only I could bring something positive out of  
this

and feeling very strongly

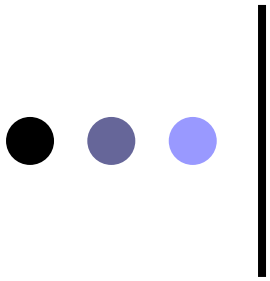
that my father was killed

because he was part of a conflict



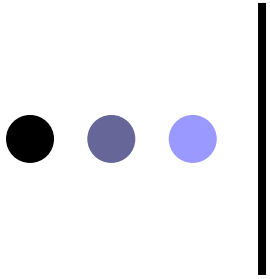
## Motivations: Jo (2003)

and I realised  
I wanted to hear Pat's story  
because I believe that  
if anyone opens up and shares their story  
ehm  
it's very hard to hate  
and my idea of Pat  
was of someone  
without much humanity  
and I wanted to meet him  
and hear his story  
and discover his humanity  
later on also came the idea that I wanted him  
to hear my story



## Motivations: Pat (2003)

at the beginning  
as a republican  
... I felt obliged  
as a republican  
to sit down and talk about that  
and against the backdrop of the political reasons  
given a platform  
for a republican message  
that had been censored for decades  
so  
when offered an opportunity  
to sit down  
and talk about  
what motivated you  
then you should  
avail of that  
so that's the way I walked into it



## Motivations: Pat (2003)

but as I said

when you meet somebody

who's so open

to understanding your perspective

then you're obliged to somehow reciprocate



# Metaphor analysis

- find all metaphors
- group them together by their metaphorical meanings
- look for patterns of metaphor use
- interpret the link between metaphor patterns and people's ideas, attitudes and values



# What metaphor patterns can reveal

- difficult or critical moments in the talk, -- clusters of metaphors
- how speakers think about key topics -- 'framing' metaphors
- how speakers change their ideas -- the movement and changing of metaphors.





# systematic metaphor

## *UNDERSTANDING THE OTHER IS A LONG JOURNEY ON FOOT TOWARDS THE OTHER*

- I've come a long way
- I find you very open
- it's been a very long journey
- one step at a time
- but also to understand where they're coming from
- meet the other halfway
- our journey began that moment and here we are
- to take the next step of my journey.



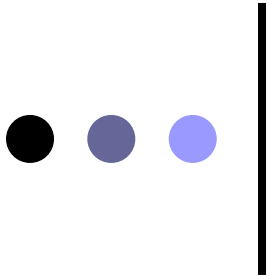
# Framing metaphors

*RECONCILIATION IS A JOURNEY*

*RECONCILIATION IS LISTENING TO THE OTHER'S  
STORY*

*UNDERSTANDING THE OTHER IS CONNECTION*

*UNDERSTANDING THE OTHER IS SEEING MORE  
CLEARLY*



## *UNDERSTANDING THE OTHER REQUIRES CONNECTION*

- building bridges
- breaking down barriers
- being open



# building bridges

1-680 Pat (1.0) in the er --

681 the journey,

682 (1.0) coming ... to a bridge,/

683 ... you [know].

684 Jo [hmh]

685 Pat ... with two ends,

2-573 Pat all those bridges are there to be built



# From bridges to barriers

2-1633 Pat there's an inverse,  
1634 to that er,  
1637 ...(2.0) figure of speech  
1638 you know,  
1639 bridges.  
1640 ... bridges can be built.  
1641 ... and that is if you,  
1642 .. actively --  
1643 er,  
1644 .. create,  
1645 er,  
1646 .. distances.  
1647 ... barriers.  
1648 ... or what are they?  
1649 they are exclusions



# Not being open

2108 Jo .. if I was --  
2109 ... was still angry.  
2110 (1.0) the only person I'd be hurting,  
2111 would be myself.  
2112 (1.0) you know.  
2113 (2.0) and,  
2114 (1.0) I would be stuck,  
2115 I would be closed down.  
2116 my heart would be shut.  
2117 ... and I [would've] lost out.



# The removal of barriers allows connection

Jo <X where X> victims of all sides have been meeting,  
.. and --  
er,  
... (1.0) that is just about,  
... er,  
.. br- breaking down barriers,  
sharing stories,  
and --

Pat hmh

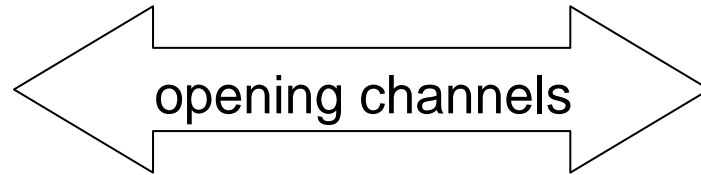
Jo ... and through .. experiencing each other's stories,

Pat hmh

Jo ... there's a real feeling of,  
... closeness and humanity of everyone,

● ● ● | **Empathy: trying to imagine a view of the world that one does not share**

Self



Other

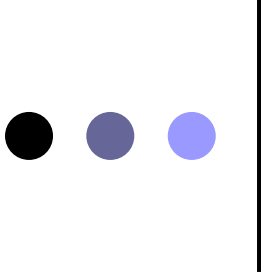






# Connecting processes in Jo and Pat's talk

- imagining the other's feelings
- acknowledging the other's feelings
- presenting feelings and experience directly
- justifying choices
- inviting stories and explanations
- offering stories and explanations
- offering to answer questions
- allowing the other to use your metaphors
- accepting responsibility



# Imagining the Other's feelings

364 I know it must have been uncomfortable for you to listen to.

368 (1.0) that,

369 (2.0) Brighton,

370 (1.0) from our perspective,

371 was a justified act.

397 (1.0) there's that cruel word.

398 .. you know,

399 um,

400 cruel expression.

401 .. he was a legitimate target.



# Using the other's labels

402 (2.0) meeting you though.

403 (1.0) I'm reminded of the fact that he was also a human being.

404 (1.0) and that he was your **father**.

405 and that he was your --

406 (1.0) your **daughter's**,

407 ... **grandfather**.

408 .. and that's .. all lost.

409 (1.0) so,

410 (1.0) as far that's --

411 (1.0) how --

412 how can you er express the poignancy of that.

413 you know er,

414 (1.0) there's no way around it.



# Accepting responsibility

1420                    bottom line is,  
1421                    that is true.  
1422                    .. I am the person who caused your pain.  
1423                    .. even though it was a --  
1424                    ... it was the Irish Republican Army,  
1425                    it was the Republican movement,  
1426                    it was the Republican struggle.  
1427            Jo                    .. hmh  
1428            Pat                    that caused your pain.  
1429                    but I can't walk away from the fact that it was --  
1430                    (1.0) I was directly,  
1431            Jo                    [hmh]  
1432            Pat                    [responsible] too for that.  
1433            Jo                    .. [[hmh]]  
1434            Pat                    [[I can't]] hide behind the --  
1435                    you know the --  
1436                    ... sort of,  
1437                    the bigger picture.



# Disarming metaphors

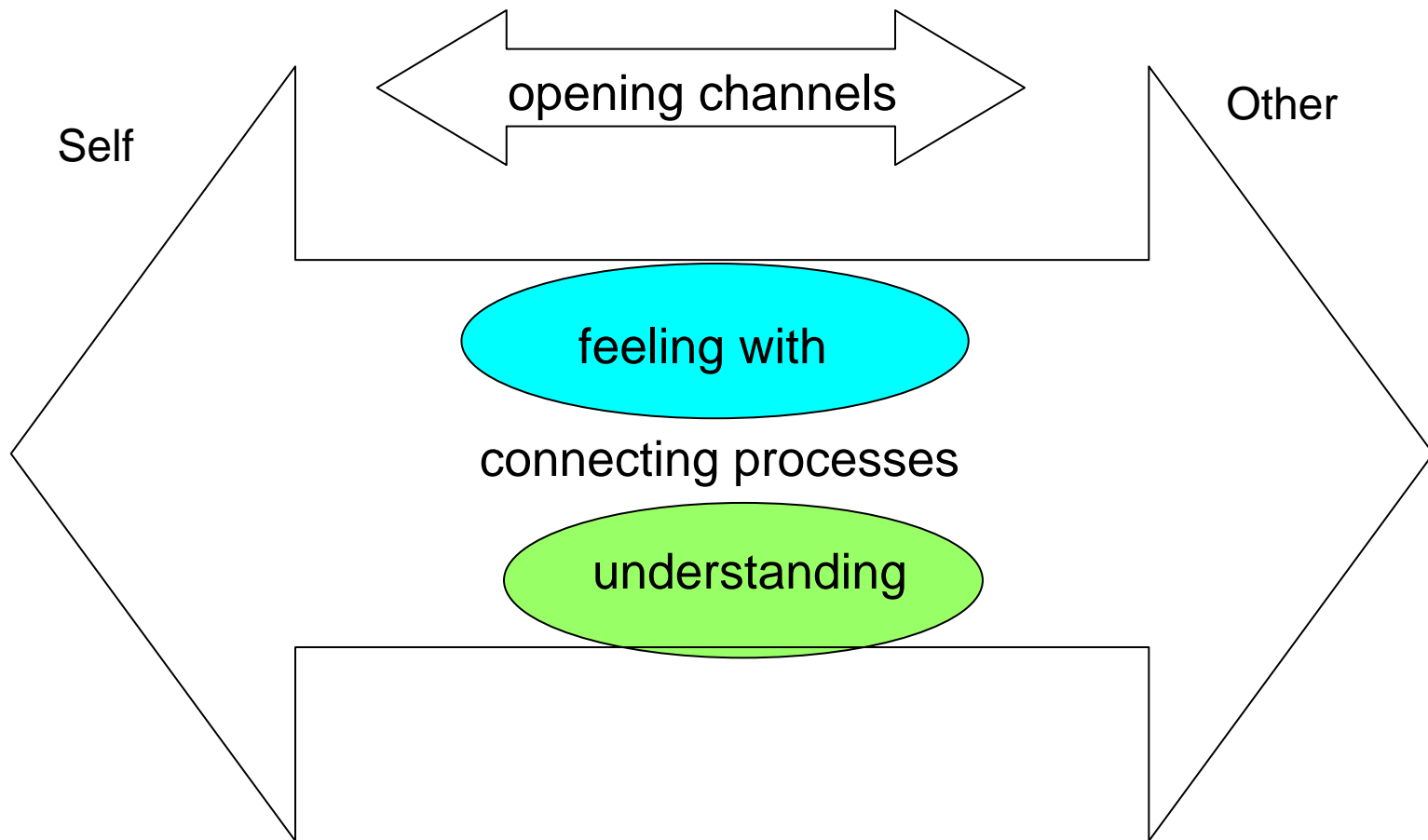
2-239 the more I hear of your story,  
242 the less,  
243 (1.0) I am seeing you,  
244 (1.0) as the perpetrator.  
245 (1.0) and,  
246 .. the more,  
247 ... I am seeing you,  
249 (1.0) someone who's --  
250 (3.0) had,  
251 ... a lot of struggle,  
252 (1.0) and a lot of reasons to do what you've done.  
253 (2.0) and the more,  
254 I am feeling,  
255 (1.0) part of,  
256 ... that struggle.

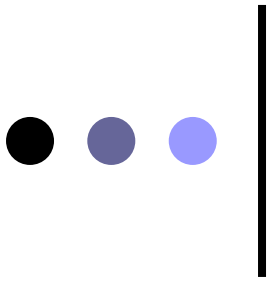


# Adopting the Other's metaphor

1142 Pat how do you put it,  
1143 er,  
1144 (2.0) maybe that's part of healing too,  
1145 .. my healing.  
1146 Jo your healing.  
1147 .. [yeah].  
1148 Pat [yeah].  
1149 (1.0) you know,  
1150 er,  
1151 (2.0) it's --  
1152 er,  
1153 something I have to go through.  
1154 Jo ... hmh  
1155 Pat ... if I'm going to sort of --  
1156 er,  
1157 (1.0) <X really X> retain my humanity.

# Empathy: trying to imagine a view of the world that one does not share





Imagining what it is like to be someone other than yourself is at the core of our humanity. It is the essence of compassion, and it is the beginning of morality.

Ian McEwan,  
*The Guardian*, 15 September, 2001.